

QUALITY POLICY STATEMENT

“Manuli Fluiconnecto Pty Ltd is committed to provide its customers with products and services that meet their required standards and intended purposes. We recognize that customer’s value quality and therefore shall always endeavor to exceed their expectations. We shall continually improve our performance with special focus on areas that our customers regard as most important to them. Our Vision is to be recognized as a one stop service provider in hydraulic hoses, Drilling hoses/ Industrial hoses and accessories, by customer, employees, shareholders and other interested parties. This will be underpinned by our Quality culture.”

To meet the Quality Policy, we shall establish and track pertinent Quality Objectives at relevant functions and levels for optimizing the use of our resources and ensuring customer requirements/ satisfaction are met.

The General Manager of Manuli FLC Australia has formulated this policy. The policy is explained and discussed at the Company Orientation Training given to all employees. The policy is also posted in conspicuous locations throughout the company. All employees are expected to be familiar with, understand, and comply with the procedures of the Quality Management System that are relevant to their jobs and responsibilities within the company.

The Quality Policy and Quality Objectives shall be subjected to periodic management reviews to ensure continuing suitability and improvement. They shall be communicated to and understood by all functions and levels in the Company.



GENERAL MANAGER
Effective Date: 02nd May 2018

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Manuli Fluiconnecto Pty. Ltd. is a member company of the Manuli Rubber Industries group